

Resident Feedback Summary

2015 Coffee with Council held at LMC Active Living Fair (September 9)

DEPT.	RESIDENT COMMENTS / CONCERNS
Operations and Planning Services	<ol style="list-style-type: none">1. Resident wonders why the pavement ends on 34th street and does not continue over the tracks. When will that be completed? The pavement does not continue because cooperation of CP Rail was required to move the existing crossing to a new location better aligned with 34th Street. CP Rail has confirmed this work is scheduled for 2016. The City's budget includes the intersection work connecting 34th Street with Highway 2A)2. Concerns regarding the additional potential congestion on the intersection of 58th street and Woodland Drive with the new development in place. (PB) noted to the citizen that with only 37 lots in this new subdivision, traffic infrastructure improvements were deemed unnecessary. An analysis was completed for this intersection, which determined that the additional lots will not degrade the level of service to the intersection at peak hours.3. The lane between 58th Street and 59th Street continues to be used as a bypass for people coming into town. There is a "local traffic only" sign already in place but that is not solving the problem. Suggestions include: "One way only" or "Exit only" or "if this is not your lane don't use it (please)" Converting the lane to one way only (south bound); although doing so will direct all alley users to an outlet in close proximity to a busy intersection at Highway 12/58th Street. This and other options (such as speed bumps, traffic calming, and closure of the alley) could be explored further if Council is interested.4. Citizen complaint about the storm water drainage challenges at his property on the south side of College Avenue and on Cobb Street. Storm water regularly comes over the sidewalk onto his property. The existing storm drain nearby does not allow sufficient flow and it clogs very easily. He notes this has been discussed with the Mayor and Director of Operations but without any suitable remedy at this time. AND5. Can the city please install a better curb and gutter on the corner of Cobb Street and College Avenue. This is not a new concern and I know the city has done a lot to try and alleviate the drainage problems at this corner, but perhaps something more can be done. Action has been taken to significantly reduce the severity of this issue. Unfortunately, the property is adjacent to a conflux of several drainage courses. The outlet to this stormwater pond is inadequate during extreme rain events, and water can overtop the sunken curb, and briefly pond on the lawn

and driveway of the adjacent residence. The situation will be monitored, and the catchbasin is inspected on a more frequent basis than normal, to ensure the system is operating as designed.

6. Several citizens want sidewalks on Fairway Drive. One citizen was disappointed that a motion to install sidewalks on this roadway was defeated. (PB) noted this motion was whether or not to have it added to the 2016 budget for consideration. She wishes us to proceed with further assessment of sidewalk priorities. When asked about her use of the existing trails in the subdivision, she noted that she does not like to use them since they are not completely paved or in the best of condition, they go up and down and she would prefer a level surface and some areas are just between fence lines and this is not pleasant for walking. (Do we need to do a survey with owners along Fairway Drive to determine their willingness to have sidewalks installed with a local improvement levy applied against each property? That levy could be 100% or a percentage that council feels is appropriate.)

Addition of sidewalks to Fairway Drive is not currently identified in the 10 Year Capital Plan. Council recently considered adding sidewalk priorities to future capital programs, but ultimately chose not to do so.

7. The intersection at Woodland Drive and Maple Bay continues to be a concern for pedestrians. This couple is asking the city to install identification posts similar to those used in Airdrie and Leduc that have a fairly tall post with a reflective sign at the top and then reflective circles all up the post that are very visible day and night. At this same intersection, there appears to be some yellow markings on the road bed that seem to indicate some painting to happen shortly. Can we find out what is being done?

No further capital works are planned to improve pedestrian safety in 2015, but the proposed 2016 Capital Budget does identify curb extensions and overhead pedestrian lights.

8. There are trip hazards on sidewalk at Cobb St. and College Ave.

The trip hazards at this location will be inspected, and remedied if necessary, by Operations Staff.

9. The signs at the new roundabout are too large". Two different people brought this concern to me (RK) and (PB) have to agree with them. I drive a school bus around the roundabout every day during the week and I too find the directional signs to be very large and they can in fact hide cars if one is not paying attention.

AND

10. The lighting at the roundabout is very poor". Again (RK) tends to agree with this as there is no overhead lighting at the roundabout at all. I don't know if this is planned yet or not but once the sun goes down it is very dark at this intersection.

The signage, and lighting at the roundabout was designed and installed in accordance with Transportation Association of Canada (TAC) signage and lighting guidelines. No additional lighting is planned at this time.

11. The intersection at 58st and 50ave is in some desperate need of some pothole repairs

This issue was referred to Operations staff who addressed the potholes.

12. Please ensure that Royal Crescent is repaired next year. Horrible road that needs to be fixed as soon as possible ". Again (RK) agree and I hope this is included in next year's budget.

The repair of Royal Crescent is in the proposed Capital Budget for 2016.

13. We should work with the County to develop west area by Hwy 2.

Administration is currently reviewing a proposed Outline Plan for this area.

14. Comment – Snow should always be cleared from streets without sidewalks first.

The City's current snow priority route selects roads by classification and adjacent use, rather than the existence or non-existence of adjacent walkways.

15. Lacombe needs reflective Crosswalks – St. Albert crosswalks are super wide too.

St. Albert is piloting a new method of sidewalk markings, created by LaFrentz. Administration is aware of this project and may recommend implementing some of the methods after they are proven through testing.

16 Heritage Designation– concern about insurance rates increasing with the designation. Example given of a 58% increase over 2014 which was already an increase from 2013. What does the designation entail and what might cause insurance issues?

This does not appear to be a common scenario, and Administration was unable to ascertain the exact circumstances where this would be applicable. Insurance agents that Administration talked to were unaware of how such a premium would arise.

17 Please comment on the lack of response/silence to a letter that was sent from downtown businesses regarding the parklets.

Administration will be meeting with downtown businesses regarding the parklets after reviewing public input, which is currently being solicited.

18. Whistle cessation came up twice (three times with relocation of the tracks). (PB) chose to go into further detail with both residents to help them understand the cost implications of the work needed to enable the city to achieve whistle cessation. The cost seemed prohibitive at this time and will not proceed.

There are no current plans for the municipality to further explore whistle cessation at this time.

19. What is happening with the commercial development at Lacombe Market Square?

The commercial development at Lacombe Market Square is proceeding, with the first phase of development virtually complete and ready for tenants. We expect to see commercial development activity at the site in 2016.

20. One creative solution for whistle cessation was to move the tracks from the city, with the new siding on the north of Lacombe and with the underpass tracks east of the city; they felt it would not take a lot more cost to finish the tracks off to connect again to the main line south of the city. In taking a closer look at the tracks online on Google Maps it appears that this is not the case and the lines that exist today are not direct and would reduce speed and increase travel time.

This is indeed a creative, albeit very costly, solution for whistle cessation within the City.

<p>Community Services</p>	<p>21. What is happening with the park area in Elizabeth Park subdivision? (PB) was able to connect with Brenda Vaughan to confirm the time line and able to show the citizens the new design that was posted on Facebook yesterday. The two citizens that asked were very happy.</p> <p>Construction is planned to commence in 2016. Park designs allow for park construction to occur in phases, which will be based on budget allocations.</p> <p>22. The city is in need of one bedroom affordable housing units. This need was articulated in the Housing Needs Assessment and Strategy. Information is being distributed to developers and the Housing Committee will look for opportunities in upcoming projects, to partner with private sector developers or landlords.</p> <p>23. Two citizens were quite animated about the need for an additional covered ice surface in Lacombe. There is no need to have an "Abbey Center" but just a simple covered ice surface. Unsightly premises just south of the bottle depot where recycled oil is collected. Environmental concerns were also expressed.</p> <p>Additional ice surfaces are not included in the ten year capital plan at this time.</p> <p>24. On the west side of Cranna Lake, there is a lot of deadfall and undesirable items in the lake right at the shore. Can this be cleaned up?</p> <p>Referred to parks staff for evaluation. Harmless deadfall is not always removed as it provides ecological habitat.</p> <p>25. When will Council commit to building a new ice arena?</p> <p>Council has not provided direction regarding timing for a new facility.</p> <p>26. Received several comments asking when will the dog park be opened and what is the hold up?</p> <p>Removal of dirt is underway; a contract for fencing has been awarded, and is to be installed as soon as the contractor's schedule permits. It will be open for use by the end of November.</p> <p>27. We have too many fireworks here in the city". This was an elderly woman who felt that we had too many fireworks celebrations in Lacombe and felt that more should be done for seniors.</p> <p>Fireworks have been added as components to the newly developed festivals held throughout the year, as part of the Community Economic Development Strategy.</p> <p>28. Need new dressing rooms in the arena.</p> <p>Dressing room renovations were excluded from the current arena upgrade project scope</p> <p>29. Need a plan for a new arena.</p> <p>30. Can we develop a tear down and set up indoor free play space for children 6 and under (similar to the Servus Credit Union facility in St. Albert)?</p> <p>This idea has been forwarded to FCSS/ Parent Link for consideration.</p>
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	<p>31 Vacant lot @ 54th & 55th Street - Fridge in alley and junk on adjacent lot, need to treat cracks in concrete with roundup</p> <p>32 Cost of cemetery expansion is too expensive. Why do we need a sidewalk in a cemetery and why did we have to pay a cemetery designer?</p> <p>Internal walkways and roadways provide ease of accessibility for all individuals and service providers to the cremation plots placed along the north border of the cemetery. This design also builds upon the concept of the cemetery being a public space open to pedestrian traffic.</p> <p>33 If we promote Shop Lacombe, could you please start at the City Council and hire local draftsmen/women to draw plans re: cemetery designed by a BC firm.</p> <p>Award of this contract was based on an open RFP process in accordance with the City of Lacombe purchasing policy.</p> <p>34 Lacombe needs a facility for Big Brothers Big Sisters</p> <p>Brothers Big Sisters have created a relocation committee to locate new office space. They indicate that the length of notice provided should allow for successful relocation. The City has extended the lease to the end of March, 2017, allowing more time for the group to relocate. As a matter of practice, opportunities that may fit their needs will be provided to the group for consideration.</p>
<p>Corporate Services</p>	<p>35 School zone in front of arena to Powpos park has turned into a playground zone and needs the speeds reduced earlier than 8:30am.</p> <p>This item has also been identified by the Traffic Safety Committee and a recommendation to Council will be presented for their consideration at the next meeting of Council in November.</p> <p>36 Photo radar appears to becoming a cash cow. Two inquiries about this new 63rd street location as they head out of town and even at 7:00am. This location has been my concern as well for some time and it is obvious that the company that we are contracted with intends to continue this enforcement at a location that they know will bring in the larger dollars with the least amount of safety challenges. It is wrong in my opinion and it needs to be addressed. We have authority over the locations of photo radar around town, but do we not have authority over the locations that they spend most of their time?</p> <p>Execution of the automatic traffic enforcement program is carried out by Administration in consultation with the Police Chief and also considering recommendations from the Traffic Safety Committee.</p> <p>37 Heard a number of concerns about bylaw enforcement naming only one of the officers that is not doing his job using a proactive model, but generally still reactive and one instance of proactive enforcement was done without any due respect and consideration. Something MUST be done with this ongoing challenge. In all my time on council, this one enforcement officer has been the largest amount of complaints next to our Solid waste plan.</p> <p>In both proactive and reactive scenarios, the actual laying of a charge requires a witness. Unless our officer witnesses the offense, a complainant will be</p>

required to provide a written complaint to follow through on a ticket. A major limitation with some current City bylaws is that they do not include a specified set of penalties at this time, something that will be corrected going forward. Citizens are encouraged to share complaints with Administration for follow up using a provincially mandated process if necessary.

38 Biorefinex land should no longer be held up for the potential sale to this company. It should be used for new bus barns so that the city can use the bus barn land for new ice surfaces.

On September 14, 2015, Council approved the following motion: THAT Council authorize BioRefinex Canada Inc. to assign the land and land agreement to the project company which will be an Alberta based registered company representing the Biorefinery development in the City of Lacombe, AND; THAT BioRefinex shall submit a development permit application on or before September 30, 2015 to be reviewed by the Municipal Planning Commission on October 21, 2015 and subject to any appeals by November 13, 2015.

39 Please do not renew the contract with photo radar "The sentiment that was expressed was that this is nothing more than a cash cow and (RK) agrees.

The decision to renew or not renew the contract will be before Council in November.

40 The truck route on the north end of the city needs to be better defined. Too many big trucks are using Terrace Heights drive going to the college when they should be using C&E trail ". It was also mentioned that there was no signage indicating that Terrace Heights Drive was not a truck route as you exit 63rd Ave onto the drive. Perhaps some can be put up.

The City does not currently sign its truck routes, however; Administration will look at signing this particular area.

41 Speed limit is too slow through downtown.

The 30 km/h zone was a decision of Council and therefore it lies with Council to determine whether to change this speed.

42 One comment in support of keeping the train whistle.

43 Resident would like to see more feedback/education on traffic safety for children i.e. arm out to cross street.

Traffic Safety Committee is reviewing creating information for pedestrians on both sidewalks and the trail system.

44 Citizen feels there should be demerits for distracted driving. Demerits are issued under the Traffic Safety Act and any inclusion for distracted driving has to be done by the Province. Council could work with other municipalities to lobby the Province for such a change.

45 5721 55 Avenue – Multiple derelict vehicles - Bylaw knows about it – File closed compliant.

46 50th & 49th Street on north side – derelict truck -Bylaw knows about this one –

Order issued and file closed compliant

47 5717 55 Avenue – Noxious weeds are present –

Order issued and file closed compliant

48 5718 54 Avenue – Load of grass rotting, white truck, Ranger? –

File closed compliant.

49 Are the Elm trees on 58 St. between 54th and 52nd Avenue owned

by the City or are they privately owned.

Parks Department to confirm

50 There has been inconsistency in the enforcement of the Bylaw concerning trailers parked on the street.

Administration will review service levels with staff to ensure there is consistency.

51 The City should investigate the oil collection site by the bottle depot. There seems to be a lot of spillage and bad management of the site.

City staff working with Alberta Used Oil Management Association to have the site cleaned up.

52 Vacant lot @ 54th & 55th Street - Fridge in alley and junk on adjacent lot, need to treat cracks in concrete with roundup.

Order issued and file closed compliant.

53 What is being done about graffiti restoration?

This is currently before Council.