

To: Don Gullekson
Cc: Council
From: Matthew Goudy, CAO
Date: September 16, 2019

Reference: 11/154/2019-214

RE: BOLT Transit Information

Councillor Gullekson:

Thank you for your request for current information on the BOLT transit service. Enclosed you will find the following:

- a) the 2019 BOLT Survey report;
- b) a spreadsheet collating boarding statistics by community; and
- c) a copy of the BOLT Quick Facts info sheet showing ridership and operating cost information.

To summarize the BOLT Committee activity highlights to date, they have:

- a) adopted three performance indicators: ridership per hour, cost recovery, and cost per rider;
- b) supported the operations staff to adjust the service, and are monitoring the resulting improvements in ridership and cost recovery;
- c) approved a service change for Burman University to substitute their regular weekend charter with a pool of on-demand charter hours useable anytime; and
- d) resolved to propose service adjustments to Councils by April 30, 2020 with implementation by Sept 2020, followed by a test year.

For your information, there has also been a recent online discussion of the BOLT service on Lacombe & Area Community Info & Watch Facebook Page: <https://www.facebook.com/groups/473120969473894/>
Click on the link and scroll down to the Sept. 15 post for the BOLT discussion.

We trust this letter and attachments satisfy your information needs at this time.

Sincerely,



Matthew Goudy, P.Eng
Chief Administrative Officer

