

To:

FOIP Act section 17(1)

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Reference: 11/154/2019-131

CC: Mayor and Council

From: Matthew Goudy, CAO

Date: January 30, 2019

RE: Citizen Query – Can Pak Arena 1 Sound System Quality

FOIP Act section 17(1)

Thank you for your email of January 25, 2019 expressing concern about the poor quality of the sound system in Can Pak Arena 1 at the Gary Moe Autogroup Sportsplex. You mentioned that the system produces inaudible announcements and is disappointing, given the recent extensive renovations to the facility. City staff have heard this view from a number of the public.

The causes of the problem are an aged sound system and the acoustics of a round concrete roof. Ways to improve sound in the arena include replacing the speakers and installing sound-absorbing baffles, with speakers estimated to cost approximately \$30,000 and baffles \$144,000 (2018 estimates). A recent professional assessment is that speaker replacement alone will not noticeably improve sound for event-goers.

With the arena renovations, difficult choices were made to ensure project costs remained within the reach of City and County taxpayers. However, staff have identified this project as under consideration for proposal in the 2020 budget process.

I hope this satisfies this query. Please let me know if you would like to discuss this matter further, or require any additional information.

Sincerely,

FOIP Act section 17(1)

Matthew Goudy, P.Eng
Chief Administrative Officer

